Publications & Presentations:


- “Wheelchair and Vehicle Accessibility Changes Are Coming”, Spring Conference of the California Association for Coordinated Transportation (CalACT), Tenaya Lodge (Yosemite), April 2015

- “Recommendations on Future Requirements for Mobility Devices”, Spring Conference of the California Association for Coordinated Transportation (CalACT), San Diego, May 2014

- “Developing Effective Rider Conduct Policies”, Spring Conference of the California Association for Coordinated Transportation (CalACT), San Diego, May 2014


- “Roundtable Discussion: Coping with the Elimination of the Common Wheelchair Definition”, Fall Conference of the California Association for Coordinated Transportation (CalACT), Monterey, September 2012

- “ADA Policy Guidelines”, Fall Conference of the California Association for Coordinated Transportation (CalACT), Monterey, September 2012

- “Wheeled Mobility Device Transportation Safety in Fixed Route and Demand-Responsive Public Transit Vehicles within the United States” (with Karen L. Frost, Ph.D., MBA; Linda van Roosmalen; and Gina Bertocci, Ph.D., PE), Assistive Technology (official journal of RESNA, the Rehabilitation Engineering and Assistive Technology Society of North America), June 2012


- “Accommodating the Growing Diversity of Wheelchairs/Mobility Devices (Oversize/weight, Non-securable, Rollators, etc.): Policy, Procedure, and Customer Service Approaches” - Annual Meeting /EXPO of the American Public Transportation Association (APTA), New Orleans, Louisiana, October 2011


- “Mobility Device Securement: Standards and Wheelchair Marking & Tether Strap Programs”, Bus & Paratransit Conference of the American Public Transportation Association (APTA), Cleveland,
Ohio, May 2010; and Spring Conference of the California Association for Coordinated Transportation (CalACT), San Francisco, June 2010

• “Boarding Issues on Fixed Route and Paratransit”, Easter Seals Project ACTION Distance Learning Audio Conference, March 24, 2010 (Co-presenter)

• “Developing a Wheelchair Marking and Tether Strap Program”, Transit Trainers’ Workshop, National Transit Institute, Cleveland, Ohio, October 2009; and article in CalACTION, newsletter of the California Association for Coordinated Transportation (CalACT), Fall 2009; and Bus & Paratransit Conference of the American Public Transportation Association (APTA), Austin, Texas, May 2008

• “Wheelchair Securement on Buses and Paratransit Vehicles”, Easter Seals Project ACTION Distance Learning audio conference, April 14, 2009 (Presenter)

• Status Report on the Use of Wheelchairs and Mobility Devices on Public and Private Transportation, Easter Seals Project ACTION, 2008 (Principal Investigator/Author, with Nelson/Nygaard Consulting Associates)


• “Wheelchair Securement: Where Art Meets Science”, article published in the newsletters of Easter Seals Project ACTION and the California Association for Coordinated Transportation (CalACT), 2004


• “AC Transit Offers Wheelchair Securement Aids”, article in Passenger Transport, American Public Transportation Association (APTA), May 2002


• “Making an Accessible Light Rail System More Accessible Under the Americans with Disabilities Act”, Light Rail Conference sponsored by the Transportation Research Board and American Public Transportation Association (APTA), Baltimore, Maryland, 1995

• “Sacramento Upgrades Accessibility of Light Rail Stations”, article in Passenger Transport, American Public Transportation Association (APTA), November 13, 1995

• “Developing Property Assessment Funding for Paratransit Service: County Service Areas in California”, Transportation Research Board conference “Solving ADA Paratransit Problems”, Phoenix, Arizona, May 1993
• NOACA’s Coordinated Paratransit Development Program, Northeast Ohio Areawide Coordinating Agency (Report # TR-89-16), Cleveland, Ohio, July 1989

• Lake County Paratransit Study, Northeast Ohio Areawide Coordinating Agency, Cleveland, Ohio and LAKETRAN, Grand River, Ohio, October 1987


KEY for titles:

Italics and "quotes" - Conference or teleconference presentation; or article in periodical

Italics, "quotes", and underline - Conference presentation and formal paper

Underline - Report or study